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ABSTRACT OF THE DISCLOSURE

A virtual communication space is constructed, in which people that actually see, hear or experience the same thing in the real world can exchange impressions or opinions in real-time.

A user carrying a user terminal 20 moves in the real world and enters a predetermined space of the real world that is controlled and supervised by a virtual communication space providing portion 30. The virtual communication space providing portion 30 sends communication channel identification information with communication channel identification information notifying means 32, and a communication channel identification information sensing means 21 of the user terminal 20 senses the communication channel identification information. Login into that communication channel is performed with a channel login/logout means 22. By logging in, the virtual communication space provided by the virtual communication space providing portion 30 is shared, and applications such as an electronic bulletin board and chat can be used. The supervisor terminal collects/analyzes a log of the conversation.